

Agenda Item	
Paper	
Meeting Date	March 2009

REPORT TITLE: PROVISION OF PRIMARY CARE SERVICES IN HARROW EAST

Decision Discussion Information

Report author:

Julie Taylor, Head of Contracts

Report signed off by:

James Walters, Acting Director of Development and System Management

Purpose of the report:

This report provides an update on the development work being undertaken on the proposals for a new model of care for Harrow East.

Recommendations to the board:

To receive the update on this process and the next steps.

Related PCT objectives:

- Be the lead for health in Harrow by working with partners & engaging public
- Be a model employer Ensure our systems are robust and used appropriately by staff
- Improve health in Harrow & reduce health inequalities Be a highly performing, innovative organisation
- Provide the people of Harrow with accessible & efficient care of the highest quality

Related "Standards for Better Health":

C17, C18, C22a&c and C22b

Related "Use of Resources"

KLOE 2.1 and 2.3

Report history:

Contact name: Julie Taylor
Contact no: 020 8966 1143

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1. Purpose of the report

- 1.1. This report provides an update on the development work being undertaken on the proposals for a new model of care for Harrow East following PCT Board approval to proceed with the planning of this programme and to prepare an outline consultation plan.
- 1.2. The April PCT Board meeting will receive an Outline Strategic Case for a service model in the East of the Borough and a consultation document for a proposed model. PCT activity to date has focused upon two areas:
 - The development of a strategic outline case
 - The procurement of a new General Practice for the Mollison Way area.

2. Background

- 2.1 On the 9 December 2008 the PCT Board considered the need to develop proposals for the future provision of primary medical services in East Harrow. The Board approved the development of proposals to deliver a poly-system ('hub and spoke') model for this area. The Board approved a new Project Board that would begin the detailed planning required to develop a strategic outline business case that would then be subject to full public consultation.
- 2.2 The strategic outline business case will propose a model of care for the Harrow East area. Part of the proposal will need to consider the future development of the closed Kenmore Clinic site.
- 2.3 On 20th January 2009, the PCT Board received an update on progress and the proposed timescales.
- 2.4 Following the closure of the Mollison Way Surgery in May 2008 the PCT undertook a full public consultation and a recommendation for the future provision of services. This was received by the November Board. The Board approved the commissioning of a new general practice, meeting an enhanced specification, for this area which would be procured through a tendering process.
- 2.5 In addition, the PCT has published its Primary and Community Care Strategy 2008/09 to 2012/13 which lays out the model of care proposed for Harrow and designates Harrow East as a priority development areas. The strategy is attached for information.

3. Progress update

Harrow East Poly-system

- 3.1. The PCT Board agreed the following actions would be undertaken in preparation for the April 2009 Board meeting:
 - Formation of a Project Board to lead the implementation of the poly-system model.
 - Formation of a Clinical Reference Group (CRG).
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- The completion of a Health Needs Assessment (HNA) of the Harrow East area to inform this model.
 - Preparation of a strategic outline business case and consultation document
- 3.2. The project board is formed. A representative of the Local Authority will be invited to join the board. The project board will be supported and advised by the CRG which has the following membership
- Head of PBC
 - PCT Medical Director/Assoc Medical Director
 - PEC Member
 - Harrow East GP representatives
 - Community Pharmacist
 - Community Dentist
 - Community Optician
 - Consultant (Acute Physician from appropriate specialty)
 - Public Health Specialist
 - Programme Lead/Project Manager.
- Other colleagues from the acute and community sectors, and potentially, neighbouring PCT areas (Barnet) will be invited to participate as the project develops.
- 3.3. In order to inform the work of both groups the PCT's Public Health team were asked to prepare a Health Needs Assessment (HNA) of Harrow East. The analysis for this report has now been completed and will be presented in a report top the next meeting of the project board.
- 3.4. Although the full report is not yet available the Public Health team have confirmed that the following key findings are emerging from the assessment:
- The age and sex profile of harrow is similar to that of Harrow. East Harrow has approximately 18, 000 children under 19 years and 10,000 65+ age group who are one of the vulnerable groups.
 - The ethnic profile showed that Harrow has a higher proportion of BME groups compared to the Harrow average (55% vs. 44%)
 - The prevalence of the major diseases showed that the prevalence of cancer, stroke, COPD, mental health problems and are similar to the PCT average but the prevalence of CHD and CKD are considerably higher than the PCT average.
 - Cancer for East was 0.92% (PCT average 0.97%),
 - COPD 0.72% (PCT average 0.77%)
 - CHD at 3.16% (PCT average 2.96%)
 - CKD at 3.12% (PCT average 2.58%)
 - Diabetes at 5.28% (PCT average
 - Stroke at 1.18% (PCT average 1.25)
 - Mental health problems at 0.82 (PCT average 0.86)
 - Learning disability at 0.23 (PCT average 0.21)
- 3.5. The results of the HNA will be used in the strategic outline business case to describe the population needs, the case for change and how the results inform the model of care.
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Mollison Way

- 3.6. The specification for the enhanced general practice service to be tendered was agreed and put out to advert January 2009. The PCT received a high level of interest in the tender, with good range of applications coming forward for pre-qualification stage (PQQ).
- 3.7. The full procurement timetable is shown below at 4.4.

4. Timescales

Harrow East Poly-system

- 4.1. The PCT Board will consider the strategic outline business case and draft consultation documents at the April Board meeting. These documents will also be shared with the Overview and Scrutiny Committee.
- 4.2. Following any required amendment and Board approval the PCT will launch public consultation in May 2009. There will be a three month public consultation and, following Board consideration of the outcomes of consultation, an Outline Business Case will be taken to the PCT Board in November 2009.
- 4.3. The Board have been advised that consultation plans are subject to a clinical review and a 'Gateway' approval process to be implemented by NHS London and that this may impact the timetable.

Mollison Way

- 4.4. Table 1 shows the published procurement timetable for the Mollison Way practice

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Milestones	Date
Advert published and expressions of interest invited	22/1/2009
Mol published (web based)	22/1/2009
Deadline for receipt of expressions of interest (Eols)	17.00 - 6/2/2009
Last date for PQQ issues to potential bidders who have submitted an expression of interest	6/2/2009
Deadline for receipt of potential bidder clarification questions	17.00 - 13/2/2009
Deadline for receipt of PQQ submissions	17.00 - 17/2/2009
Completion of PQQ evaluation and communication of result	06/03/09
Invitation to Tender (ITT) issued to Bidders	06/03/09
Bidder information event and site visit	w/c 12/3/09
Deadline for receipt of ITT bids	17.00 -15/04/09
Interview/Meeting of final shortlist	w/c 8/6/2009
Selection of preferred bidder	July 2009
Service commencement	1/11/2009